

April 15, 2020

His Excellency Charles Baker Office of the Governor State House, Room 280 Boston, MA 02133 Secretary Marylou Sudders EOHHS 1 Ashburton Place, 11<sup>th</sup> Floor Boston, MA 02108

Commissioner Monica Bharel, M.D. Department of Public Health 250 Washington Street Boston, MA 02108

Dear Governor Baker, Secretary Sudders and Commissioner Bharel:

On behalf of staff who fill more than 180,000 jobs in the community-based human services sector, thank you for your efforts on behalf of our Commonwealth in battling the COVID-19 pandemic.

We appreciate the steps the Administration has taken to mitigate the spread of COVID-19 and to respond responsibly to the pandemic. This includes financial stabilization measures to help health and human services providers. While many Massachusetts residents are able to work remotely, our staff are not: They remain on the front lines helping thousands of adults and children with significant disabilities and behavioral health challenges.

As we are in the midst of the surge and continue to provide essential services to clients and consumers throughout this crisis, we are requesting urgent and significant relief from three major issues facing our entire community-based health and human services system.

- 1. **Equitable Pay for the Safety Net Workforce:** In a widely publicized agreement, the Commonwealth agreed to pay public employees in state-operated group homes an additional \$5 to \$10 more per hour in hazard pay. As you know, there had already been a workforce crisis in the community-based human services sector before this pandemic began, and this move creates an even wider disparity between our workforce and state workers doing similar jobs.
  - We ask that effectively immediately you institute a similar *hazard pay* provision for all purchase-of-service contracts, ensuring community-based human services staff will receive the same salary incentive as their state counterparts who are doing similar work.
- 2. Expansion of Mobile COVID-19 Testing: The Department of Developmental Services has notified providers that mobile COVID-19 testing will soon be available for group home residents and staff; we are deeply appreciative of this. However, mobile testing is not part of the immediate work plan for persons served and staff in Department of Children and Families, Department of Mental Health and Department of Public Health/Bureau of Substance Addiction Services congregate care settings.

We appreciate EOHHS' guidance and leadership on this issue, and we ask that access to testing across EOHHS congregate care be expedited immediately.

## The Collaborative letter on human services needs April 15, 2020

In addition, we ask that the Commonwealth allow human services workers staff to access rapid testing facilities that have been set up throughout the Commonwealth for other first responders, health care workers and grocery store employees.

3. Lack of Personal Protective Equipment (PPE): Due to the concerted advocacy of EOHHS, human service providers are now able to order PPE through MEMA channels, and we are extremely appreciative of this. There is still a lack of clarity around the best way to request PPE, what may be available and what cost there will be to organizations obtaining this from the state. In fact, some individuals taking requests at MEMA were unaware community-based human services organizations would begin requesting PPE.

We ask EOHHS notify MEMA about requests from the community-based human services sector and do everything possible to help us acquire PPE to meet the impending surge.

We are urgently seeking your administration's help to ensure wage parity for our staff, access to mobile and rapid-testing sites and delivery of PPE to protect our staff and clients. For our sector to continue providing high quality services to the one-in-ten residents who depend on us, we urge you to act on this request as quickly as possible.

Thank you for your consideration.

Sincerely,

Lydia Conley President/CEO

Association for Behavioral Healthcare

Tammy Mello Executive Director

cc:

Children's League of Massachusetts

Ellen Attaliades President/CEO

Association of Developmental Disabilities Providers

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Michael Weekes President/CEO Providers' Council

Senate President Karen Spilka Speaker of the House Robert DeLeo

The community-based human services organizations on the following pages have co-signed this letter, indicating their support of this request.

18 Degrees Inc. (formerly Berkshire Children & Families)	Organization Name	CMO / Executive Name	Title
Addiction Treatment Center of New EnglandHung Do, D.O.Medical DirectorAddiction Treatment Center of New EnglandMatthew DonlanCEOAdvocatesDiane GouldPresident & CEOAlbs Project WorcesterMichelle SmithCEOAlmadan, Inc.Martin J. MooreChief ExecutiveAlmego, Inc.John RandallPresident & CEOAmerican Training, Inc.Thomas M. ConnorsPresident/CEOARCHway, IncSonya EsberExecutive DirectorAscentria Care AllianceAngela BovillCEOAttleboro Enterprises, Inc.Jerry PilkingtonCEOAutism Services Association, IncSheela M. SmithExecutive DirectorBAMSIPeter EversCEOBay Cove Human ServicesWilliam SpraguePresident/CEOBay State Community ServicesDaurice CoxPsyDBeaverbrook STEP, Inc.Virginia A. ConnollyExecutive DirectorBecketJennifer CordaroExecutive DirectorBehavioral Health NetworkKatherine B WilsonPresident and CEOBerkshire Hills Music AcademyMichelle TherouxExecutive DirectorBetter Community Living, Inc.Tracey CordeiroCEOBerkshire Hills Music AcademyMichelle TherouxExecutive DirectorBetter Community Living, Inc.Fresident & CEOBertagwellRich WeisenflueCEOBry Jown New EnglandSarah GalvanExecutive DirectorBridgewellFresident & CEOBridgewellTresident & CEOBridgewell<	18 Degrees Inc. (formerly Berkshire Children	Colleen Holmes	President & CEO
Addiction Treatment Center of New England         Math Wiron, M.D.         Chief Medical Officer           Advocates         Diane Gould         President & CEO           AlDS Project Worcester         Michelle Smith         CEO           Almadan, Inc.         Martin J. Moore         Chief Executive Officer           Amego, Inc.         John Randall         President & CEO           American Training, Inc.         Thomas M. Connors         President / CEO           ARCHway, Inc         Sonya Esber         Executive Director           Ascentria Care Alliance         Angela Bovill         CEO           Attleboro Enterprises, Inc.         Jerry Pilkington         CEO           Bay State Community Services         Daurice Cox         PsyD           Bey State Community Services         Daurice Cox         PsyD <t< td=""><td>&amp; Families)</td><td></td><td></td></t<>	& Families)		
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Casa Esperanza, Inc.  Emily Stewart  Chief Executive Officer  Center for Human Development  Center for Human Development  Center for Living & Working Inc  Centerboard  Center Boston Elder Services Inc.  CEO  CENTRO  Charles River Center  Emily Stewart  Chief Executive Officer  Chief Medical Officer  CEO  CEO  Centerboard  CEO  CEO  CENTRO  Juan A. Gomez  President & CEO  Charles River Center  Anne-Marie Bajwa  President & CEO	Cardinal Cushing Centers	Michelle Markowitz	
Center for Human Development  Center for Human Development  James Goodwin  President/CEO  Center for Living & Working Inc  Centerboard  Central Boston Elder Services Inc.  CEO  CEO  CENTRO  Juan A. Gomez  Anne-Marie Bajwa  Chief Medical Officer  CEO  CEO  CEO  CEO  CEO  President & CEO  President & CEO	Casa Esperanza, Inc.	Emily Stewart	Chief Executive
Center for Human DevelopmentJames GoodwinPresident/CEOCenter for Living & Working IncMeg CoffinCEOCenterboardMark DeJoieCEOCentral Boston Elder Services Inc.Michael A. VanceCEOCENTROJuan A. GomezPresident & CEOCharles River CenterAnne-Marie BajwaPresident & CEO	Center for Human Development	Edward Balis M.D. Psychiatrist	
Center for Living & Working IncMeg CoffinCEOCenterboardMark DeJoieCEOCentral Boston Elder Services Inc.Michael A. VanceCEOCENTROJuan A. GomezPresident & CEOCharles River CenterAnne-Marie BajwaPresident & CEO	•	·	
Centerboard Mark DeJoie CEO Central Boston Elder Services Inc. Michael A. Vance CEO CENTRO Juan A. Gomez President & CEO Charles River Center Anne-Marie Bajwa President & CEO	,		
Central Boston Elder Services Inc.Michael A. VanceCEOCENTROJuan A. GomezPresident & CEOCharles River CenterAnne-Marie BajwaPresident & CEO			
CENTRO Juan A. Gomez President & CEO Charles River Center Anne-Marie Bajwa President & CEO			
Charles River Center Anne-Marie Bajwa President & CEO	CENTRO		President & CEO
•	Charles River Center		
anna a ranning services, inc. Annan Anyuziar ivicultar Director	Child & Family Services, Inc.	Athari Alyazidi	Medical Director

Organization Name	CMO / Executive Name	Title
Child & Family Services, Inc.	Anne Sampaio	CEO
Children's Services of Roxbury	Sandra M. McCroom	President & CEO
Clinical and Support Options, Inc.	John Swanson, M.D.	Medical Director
Clinical and Support Options, Inc.	Karin Jeffers	President and CEO
CMHS, Inc.	John Winterhalter	President
Coastal Connections, Inc.	Deborah Plumer	CEO
COMMUNITAS, Inc.	Paul J. Cote, Jr.	CEO
Communities for People	Joseph Leavey	President
Community Connections Inc	David Botting	President/CEO
Community Healthlink	Tamara Lundi	CEO
Community Intervention Services	Ed Neuhaus, Ph.D., ABPP	Chief Medical Officer
Community Intervention Services	Andrew R. Calkins	Chief Executive Officer
Community Resources for Justice	John J. Larivee	President and CEO
Community Work Services	Craig Stenning	Executive Director
CO-OP	Joyce Faria	President & CEO
Cooperative for Human Services	Kevin J. Leahy	Chief Executive Officer
Crystal Springs, Inc.	Kathleen Lovenbury	CEO
Crystal Springs, Inc.	Dr. Thorpe	Medical Director
Cutchins Programs for Children and Families	Justine McCarthy, M.D.	Medical Director
Cutchins Programs for Children and Families	Tina Champagne	CEO
Delta Projects	John Pallies	President and CEO
Devereux Advanced Behavioral Health	Kerry Ann Goldsmith	Executive Director
Doctor Franklin Perkins School	Michael W. Ames	President & CEO
Evergreen Center	Barbara Rugo-Focht, M.D.	Medical Director
Evergreen Center	Judy Hurlburt	Chief Administrative Officer
Family and Community Resources, Inc.	Patricia Kelleher	President/CEO
Family Nurturing Center of Ma	Matthew LiPuma	Executive Director
Family Service Association	Carol A Nagle	President and CEO
FCP, Inc. dba Family Continuity	Steven Ikeda, M.D., DEA Certified	Medical Director
FCP, Inc. dba Family Continuity	Barbara Wilson	President & CEO
Friends of Children	Jane Lyons	Executive Director
Friendship Home	Andrea Pyke	Executive Director
GAAMHA, Inc	Tracy L Hutchinson	President/CEO
Gandara Center	Mary Barkalow, M.D.	Medical Director
Gandara Center	Lois Nesci	CEO
Gavin Foundation	John McGahan	President/CEO
Growthways, Inc.	Marty Berliner	President & CEO
Guidewire, Inc.	Binaya Basnet	CEO

Organization Name	CMO / Executive Name	Title
High Point	Daniel Mumbauer	President & CEO
Hildebrand Family Self-Help Center	Shiela Y. Moore, M.H.A.	CEO
HMEA	Michael Moloney	CEO
HopeWell	Shaheer Mustafa	President, CEO
Institute for Health and Recovery	Norma Finkelstein	Executive Director
Institute of Professional Practice Inc.	Lisa Lauretano	State Director-MA
International Institute of New England	Jeffrey D. Thielman	President & CEO
Italian Home for Children	Alan Jacobson	CEO
James F Farr Academy Inc	Michael Culhane	Executive Director
Jewish Family & Children's Service	Gail Schulman	CEO
JRI	Andy Pond	President and CEO
Kennedy-Donovan Center	N. Paul TonThat	CEO
KeySteps, Inc.	Bette Bohlke O'Gara, LICSW	Executive Director
L'Arche Boston North. Inc	Jennifer Matthews	Executive Director
Latham Centers, Inc.	Bonnie White, R.N.	Director of Nursing
Latham Centers, Inc.	Anne McManus	President
Latham Centers, Inc.	Sig Kozaryn	CFO
LIFE, Inc.	Diane Enochs	CEO
LifeLinksCLASS	Jean Phelps	CEO
LifeStream, Inc.	Bonnie Mello	President & CEO
LifeStream, Inc.	Doug Hughes	VP, Clinical Services
Lifeworks & The Arc of South Norfolk	Daniel Burke	President/ CEO
LUK, Inc.	Beth Barto	CEO
MAB Community Services	Barbara Salisbury	Chief Executive Officer
Massachusetts Down Syndrome Congress	Maureen Gallagher	Executive Director
Massachusetts Mentor Network	Jennifer Fuglestad	State Director
May Institute	Lauren Solotar, Ph.D. ABPP	President and CEO
Melmark New England	William Carroll, M.D.	Medical Director
Melmark New England	Rita M Gardner	President and CEO
MetroWest Center for Independent Living	Paul Spooner	Executive Director
MHA	Cheryl Fasano	CEO/President
Middlesex Human Service Agency, Inc.	Robert Mills	CEO
MLK Jr Family Services	Ronn Johnson	President/CEO
Morgan Memorial Goodwill	Joanne Hilferty	President & CEO
MSPCC	Mary A. McGeown	Executive Director
Multicultural Community Services	Paul Conlon	Executive Director
New England Village	Michael A. Rodrigues	President & CEO
New North Citizens Council	Maria Ligus	Executive Director
Nexus Inc.	Gregory McGowan	Executive Director
NFI Massachusetts, Inc.	Lydia M. Todd	Executive Director
North American Family Institute Inc.	Dr. Daniel Rosenn, M.D.	Medical Director

Organization Name	CMO / Executive Name	Title
North American Family Institute Inc.	Dr. Yitzhak Bakal	President
North Charles, Inc.	Mark Albanese, M.D.	СМО
North Charles, Inc.	Gary R Houle	CEO
North Cottage Program Inc.	Jeremiah Falvey	Executive Director
North Suffolk Mental Health Association, Inc.	Manjola Ujkaj, M.D., Ph.D., M.B.A.	Chief Medical Officer
North Suffolk Mental Health Association, Inc.	Jackie K Moore, PhD	Chief Executive Officer
Northeast Arc	Julie Lufkin-Purtz, R.N.	Director of Health Services
Northeast Arc	Jo Ann Simons	CEO
Old Colony Y	Vincent J. Marturano	President/CEO
Open Sky Community Services	Oliver C. Joseph, M.D.	Chief Medical Officer
Open Sky Community Services	Ken Bates	President &CEO
Opportunity Works	Jane Harris-Fale	Executive Director
Our Father's House	Judith Pasierb, MSW, LCSW	Executive Director
Parenting Journey	Imari Paris Jeffries	Executive Director
Pathlight, Inc.	Ruth Banta	Executive Director
People Incorporated	Megan Scheffer	President & CEO
Phoenix Houses of New England	Pete Mumma	President & CEO
Pine Street Inn	Lyndia Downie	CEO
Plummer Youth Promise	Nicole McLaughlin	Executive Director
Portal to Hope	Deborah Fallon	Founder
PRIDE	Erica Marcotte, R.N., B.S.N.	Health Care Supervisor
PRIDE	Joanne Storrs	Executive Director
Project Independence	Karen A. Maciulewicz MSRN-C	Executive Director
REACH Inc	Pete Coffman	President
Resources for Human Development	Susan Burnham	Regional Director
Riverbrook Residence Inc.	Lynn Ciconne, R.N.	Clinical Program Director
Riverbrook Residence Inc.	Rebecca Amuso Wendell	Executive Director
Riverside Community Care	Joseph Shrand, M.D.	Chief Medical Officer
Riverside Community Care	Scott M. Bock	President/CEO
Riverside Industries	Charlene Gentes	President and CEO
Road to Responsibility	Joseph Shrand, M.D.	Medical Director
Road to Responsibility	Christopher T. White	President/CEO
Roman Music Therapy Services, LLC	Meredith Pizzi	Executive Director
Roxbury Youthworks, Inc	Mia Alvarado	Executive Director
Safe Passage	Marianne Winters	Executive Director
Saint Vincent's Services, Inc.	Donald Bigwood, D.O.	Medical Director
Saint Vincent's Services, Inc.	John T. Weldon	Chief Executive Officer

Organization Name	CMO / Executive Name	Title
SE MA Educational Collaborative	Catherine S. Cooper	Executive Director
ServiceNet, Inc.	Louis A. Velazquez, M.D., M.P.H., DFAPA	Medical Director
ServiceNet, Inc.	Susan L. Stubbs	President and CEO
Seven Hills Foundation	Dr. David A. Jordan	President
South End Community Center	Wesley Jackson	Executive Director
Southern Middlesex Opportunity Council	James Cuddy	Executive Director
Square One	Joan Kagan	President/CEO
St. Ann's Home & School	Richard Johansson	Medical Director
St. Ann's Home & School	Joseph Cronin	President & CEO
Steppingstone Inc	Johnathan Schwartz, M.D.	Medical Doctor
Steppingstone Inc	Kathleen Schedler-Clark	Executive Director
Stevens Treatment Programs	Ivy Medeiros	Executive Director
Tapestry Health	Cheryl Zoll	CEO
Tempus Unlimited, Inc.	Larry Spencer	CEO
The Arc of Bristol County	Michael Andrade	President & CEO
The Arc of Opportunity in NC MA	Mary Heafy	President and CEO
The Arc of Plymouth and Upper Cape Cod	Mary Valachovic	Executive Director
The Arc of the South Shore	Daryl Cook-Ivan	Executive Director
The Arc of the South Shore	Abigail Mojica	<i>coo</i>
The Brien Center	Jennifer Michaels, M.D.	Medical Director
The Brien Center	M. Christine Macbeth	President and CEO
The Edinburg Center	Miriam Goodman, M.D.	Medical Director
The Edinburg Center	Patti Maguire	President & CEO
The Home for Little Wanderers	Lesli Suggs	President and CEO
The KEY Program, Inc	William Lyttle	President
The Ledges, Inc.	Vincent Arone	CEO
The NEEDS Center	Jamy Whitcomb, R.N.	VP of Health Care Services
The NEEDS Center	James Sperry	President & CEO
The Nemasket Group, Inc.	Dustin Green	Executive Director
The PLUS Company, Inc.	Kim Shottes	Executive Director
The Price Center	J. Louis MacDonald	CEO
The United Arc, Inc.	Lynne Marie Bielecki	Executive Director
Thrive Support & Advocacy	Sean Rose	CEO/President
TILL, Inc.	Dafna Krouk-Gordon	President
Transition House	Sarah Gyorog	Executive Director
Triangle, Inc	Coleman Nee	CEO
Turning Point, Inc.	Robert Stearns	Interim President & CEO
UCP of MetroBoston	Todd Kates	CEO
UCP of Western Massachusetts	Sal Garozzo	Executive Director

Organization Name	CMO / Executive Name	Title
UMASS Medical School- Eunice Kennedy	Jean A. Frazier, MD	Executive Director
Shriver Center		
Venture Community Services	Mike Hyland	President & CEO
Viability Inc.	Donald Kozera	President/CEO
Victory Human Services	Albert Senesie	President/CEO
Victory Programs, Inc.	Sarah Porter	Executive Director
Vinfen	Don Condie, M.D.	Medical Director
Vinfen	Bruce Bird	President and CEO
Volunteers of America of Massachusetts	Charles E. Gagnon	President & CEO
Wayside Youth & Family Support Network	David Binder, M.D.	СМО
Wayside Youth & Family Support Network	Eric L. Masi	President & CEO
WCI	Nancy Hargreaves	President & CEO
Westport Associates, Inc.	Steven P. Murphy	Executive Director
Work Opportunities Unlimited	Stephen A. Wood	President
WORK. Inc	James Cassetta	CEO
Yachad New England	Elizabeth Offen	Director
YOU, Inc.	Allison Beckler, D.O.	Child Psychiatrist
YOU, Inc.	Paula A. Aiello	President & CEO