



More Care, Less Ops

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Name: Jason Adam

Age: 26

Family status: Married + 1 child

Blood pressure: 80/120

Hotspot: Very intense working environment, since he got promoted he feels a huge amount of stress from his boss.

ID: A265CTRZ92

Medication: Lithium

Last session: March 26th

Diagnosis: Mild depression

Next session: April 4th

Story: Working full-time at a highly stressed job. Left home when he was 17.

Improvement: Light.

Focus for next meeting:

Continue talking about his feelings when he wakes up to go to work and about his daily routine.



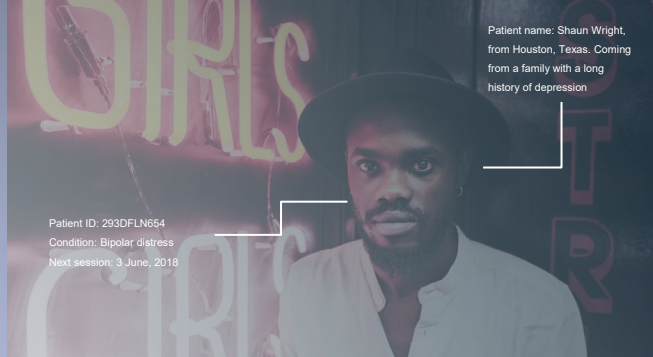
Patient name:
Jason Adam
Age: 26

Patient ID:
A285CTR292
Medication: None



Patient name:
Uma Li
Age: 31

Patient ID:
654HR764rZ
Condition: Anxiety



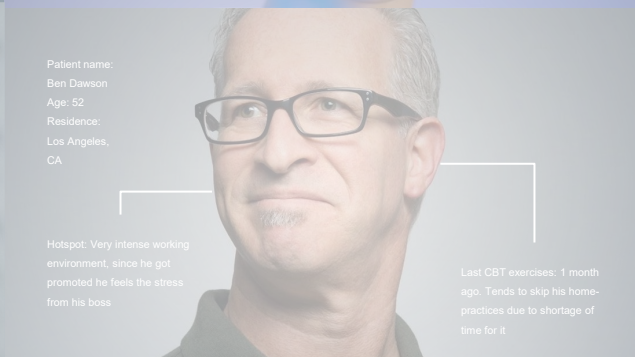
Patient name: Shaun Wright,
from Houston, Texas. Coming
from a family with a long
history of depression

Patient ID: 293DFLN654
Condition: Bipolar distress
Next session: 3 June, 2018



Patient name:
Rick
Livingston
Age: 35

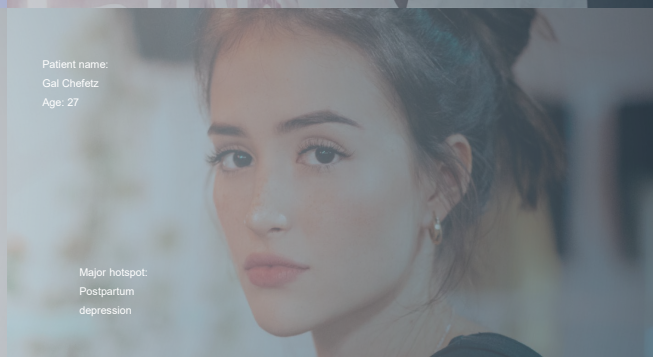
Patient ID: LKM6201932K
Last visit: 13 March, 2019
Last Hotspot: Talking about
his childhood in Kansas



Patient name:
Ben Dawson
Age: 52
Residence:
Los Angeles,
CA

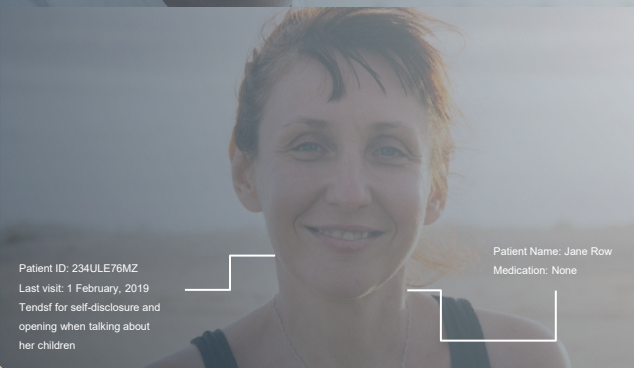
Hotspot: Very intense working
environment, since he got
promoted he feels the stress
from his boss

Last CBT exercises: 1 month
ago. Tends to skip his home-
practices due to shortage of
time for it



Patient name:
Gal Chefetz
Age: 27

Major hotspot:
Postpartum
depression



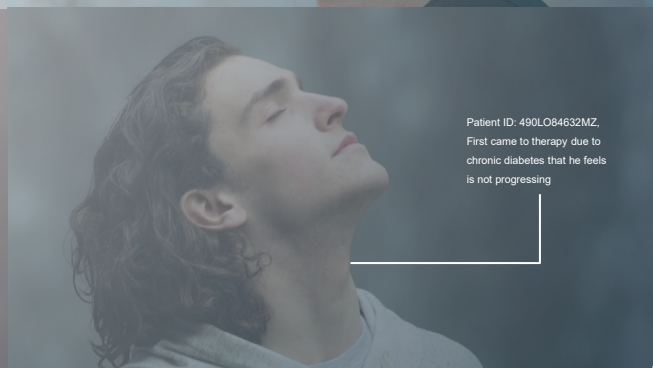
Patient ID: 234ULE76MZ
Last visit: 1 February, 2019
Tends for self-disclosure and
opening when talking about
her children

Patient Name: Jane Row
Medication: None



Insurance provider:
Commercial, \$70
reimbursement

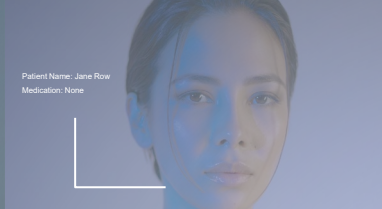
Patient name:
Dana Levit
Age: 21



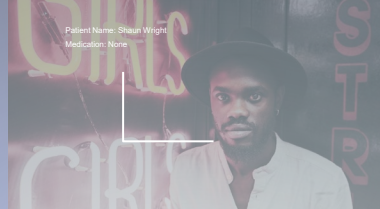
Patient ID: 490LO84632MZ.
First came to therapy due to
chronic diabetes that he feels
is not progressing



Patient name:
Jason Adam
Age: 26



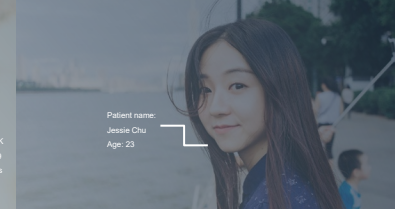
Patient Name: Jane Row
Medication: None



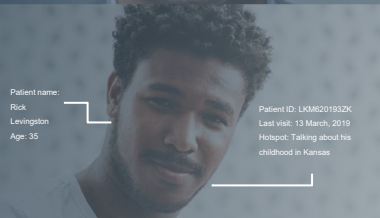
Patient Name: Shawn Wright
Medication: None



Patient ID: LKM20193ZK
Last visit: 13 March, 2019
Hotspot: Talking about his
childhood in Kansas



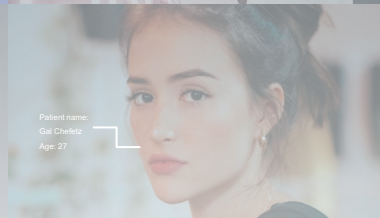
Patient name:
Jessie Chu
Age: 23



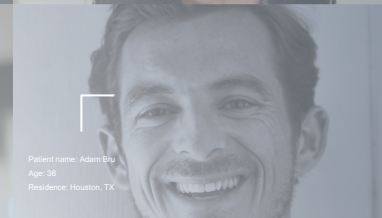
Patient name:
Rick
Levingson
Age: 35



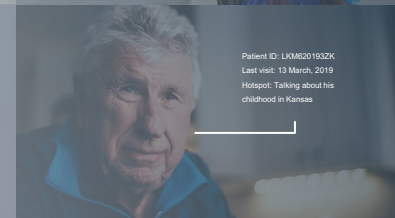
Patient name: Ben Dawson
Age: 52
Residence: Los Angeles, CA



Patient name:
Gal Chelitz
Age: 27



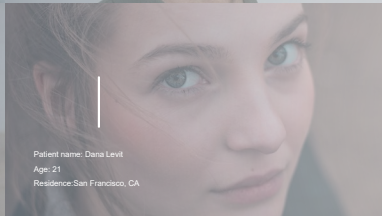
Patient name: Adam Blu
Age: 36
Residence: Houston, TX



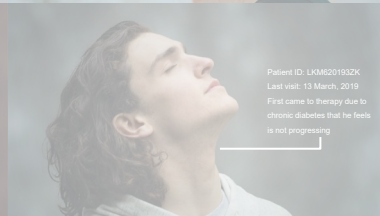
Patient ID: LKM20193ZK
Last visit: 13 March, 2019
Hotspot: Talking about his
childhood in Kansas



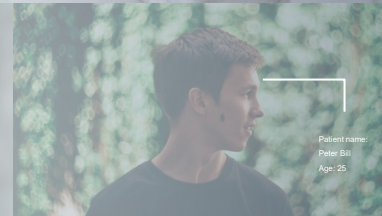
Patient name:
Jamie Row
Age: 44



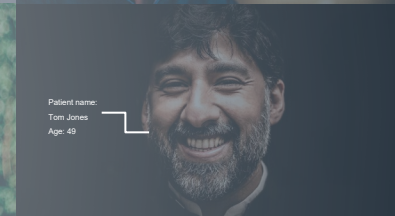
Patient name: Dana Levi
Age: 21
Residence: San Francisco, CA



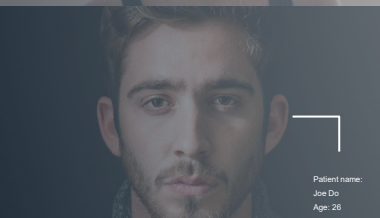
Patient ID: LKM20193ZK
Last visit: 13 March, 2019
First came to therapy due to
chronic diabetes that he feels
is not progressing



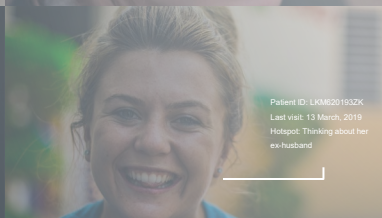
Patient name:
Peter Bill
Age: 25



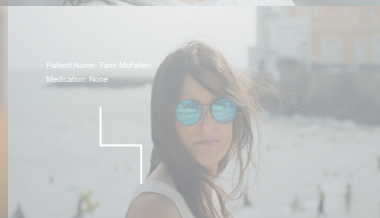
Patient name:
Tom Jones
Age: 49



Patient name:
Joe Do
Age: 26



Patient ID: LKM20193ZK
Last visit: 13 March, 2019
Hotspot: Thinking about her
ex-husband



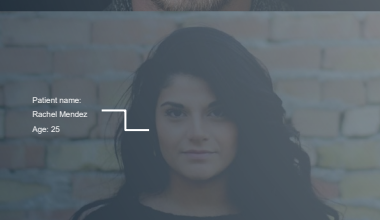
Patient Name: Tami McAllen
Medication: None



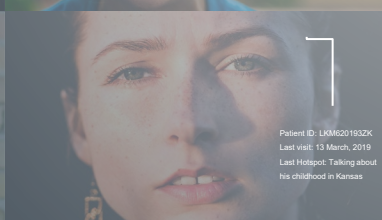
Patient name:
Chris Benz
Age: 26



Patient name:
Sairi Amal
Age: 30



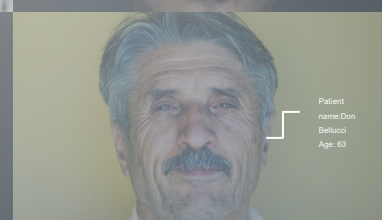
Patient name:
Rachel Mendez
Age: 25



Patient ID: LKM20193ZK
Last visit: 13 March, 2019
Last Hotspot: Talking about
his childhood in Kansas



Patient name:
John Lure
Age: 29



Patient
name: Don
Bellucci
Age: 63



Patient name:
Chris Hammer
Age: 32

Clients Are Not Getting Better

~30%

Only 30% of clients report significant improvements post-treatment

\$16T

Resulting in a \$16T annual global costs of mental disorders by 2030. Accounts for more economic costs than cancer or diabetes combined.



Notes:

1) Transparency about the outcomes of mental health services (IAPT approach): an analysis of public data, The Lancet (2017). Waller, G., Stringer, H. Meyer, C. (2012).

2) The Lancet Commission on Mental Health and Sustainable Development, The Lancet (2018).

Tsunami of Demand for Behavioral Health

In the wake of a global pandemic, our expectations of behavioral health care delivery have changed, while its operating system stayed the same

Stigma → Mainstream



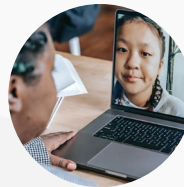
A cultural shift unleashed a tsunami of 110M Americans seeking treatment

Patient → Consumer



Consumers expectations are at a tipping point as out-of-pocket expenditures increased by 63% over the past 20 years

Hospital → Virtual



50-175x growth in telehealth visits since COVID with behavioral health as #1

Siloed → Integrated



Interoperability drives clinician focus from data collection to care personalization

We Need 4x More Clinicians To Meet Today's Demand

Historically, providers best tools are their notebook and their memory, which leads to clinicians spending 20% of their time on administrative tasks

High burnout

40% of clinicians leave their job within 3 years due to the clinical operation burden

+

Inconsistent quality of care

Lack of measurement leads to **inconsistent delivery of quality care** which fuels the rising cost of care

=

Lack of access to care

As demand soars, there is a **shortage of 4.5M behavioral health clinicians** in the U.S by 2025

What Options Do We Have?



Conversation Fingerprint →



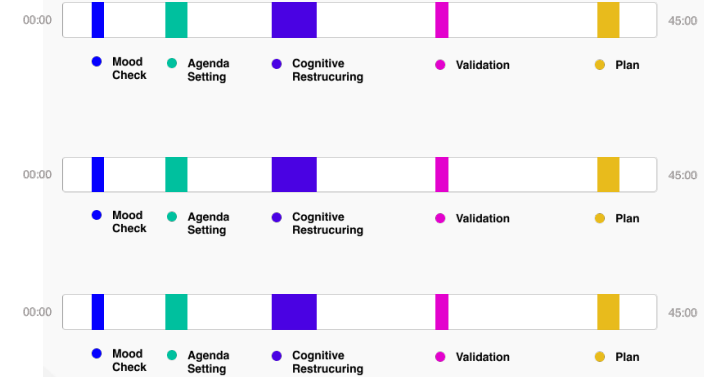
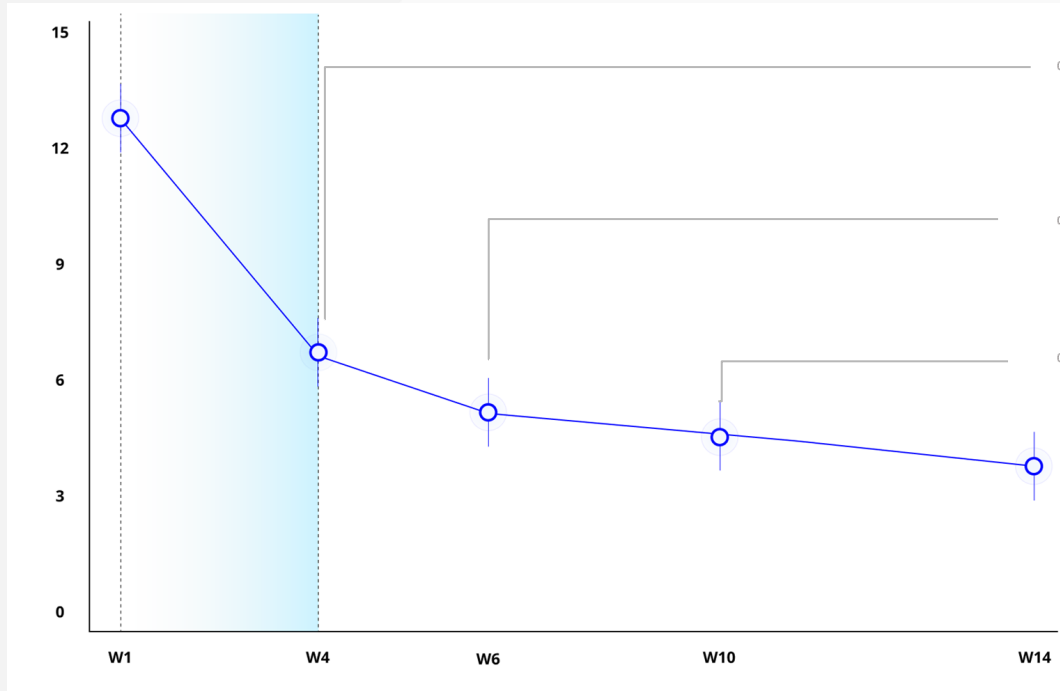
00:00



45:00

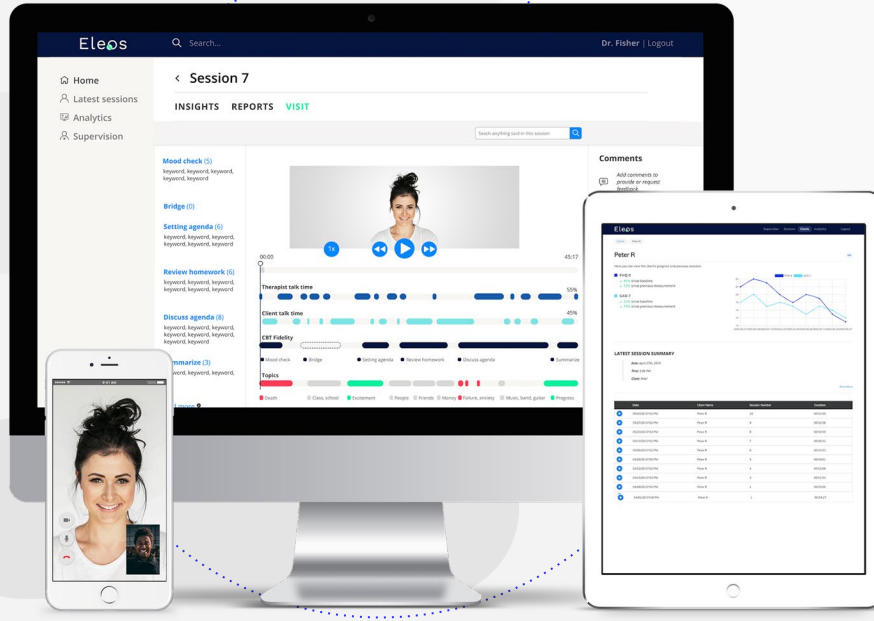
Correlate with Clinical Outcomes

Depression Scale



Care Intelligence Platform For Behavioral Health

Empowering clinicians to focus on care personalization



What About The Burnout ?



Save

Cancel

Print ▾

Copy Test

Form Info

Save Draft

Contact
Information

Modifiers

Assessments

PHQ

Goal(s)/Objective(s)
AddressedSummary of
Service(s)
provided

Diagnosis

Tasks/Schedules

Service Related
Encounter
Information

Progress Note

▲ Summary

Interventions

B

Progress

B

Plan/Recommendations

B

Need for Follow-up



Suggested Note



Interventions provided and client response

Ct state

96%

34:09

Confidence

"I would like us to try a short
mindfulness exercise"

work.

work, this makes me extremely anxious".

Explored

Utilized **mindfulness techniques** to help client connect and work through strong emotions and uncomfortable experiences.

Interventions ▾ Key moments ▾

Progress

The client's depression symptoms did not improve from the last assessment as the previous PHQ-9 score was 8 and the current score is 11 which indicates moderate depression. The client's anxiety symptoms have improved from the last assessment as the previous GAD-7 score was 18 and the current score is 7 which indicates mild anxiety.

Plan

Ct will continue with his **behavioral chart** - with the plan to increase the frequency slowly. Will pay more attentions to when he feels down.

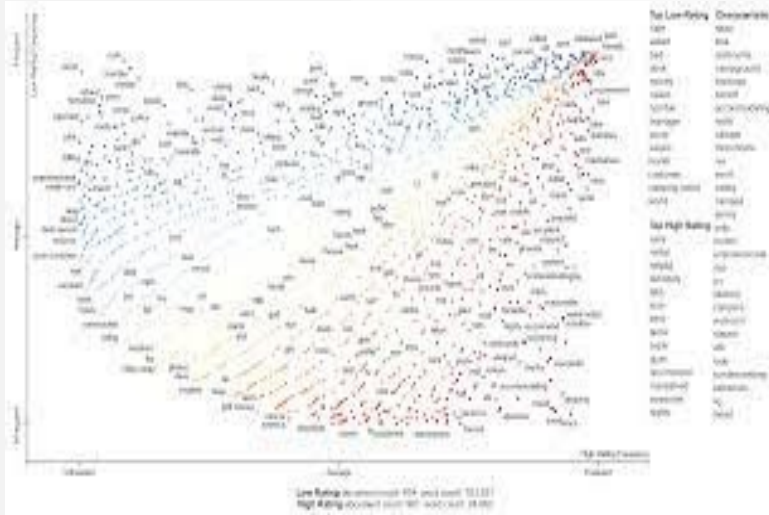
Cancel

Add Note

Powered by eleos

In-House Domain Expertise

Domain Specific Data



Clinical Domain Knowledge



Human -AI Collaboration

We value clinician's autonomy.

Therapists' knowledge,
expertise, and clinical intuition
utilize the data derived from AI,
not the other way around.





Thank You!



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