

vinfen

transforming lives together

FACTS AND FIGURES

Vinfen transforms lives by building the capacity of individuals, families, organizations, and communities to learn, thrive, and achieve their goals. Our services promote the recovery, resiliency, habilitation, and self-determination of the people we serve. As a human services leader, we strive to be the provider, employer, and partner of choice.

FOUNDED



1977

AT THE CORNER OF
**VINING ST. &
FENWOOD RD**

PEOPLE SERVED EACH YEAR

7231*

*MULTIPLE SERVICES
MAY APPLY



VINFEN PROGRAMS AND SERVICES

228

PROGRAMS

195

LOCATIONS



Vinfen Connecticut Services

Number of Programs	35
Number of Persons Served	
Intensive Residential Services	17
Residential Continuous Residential Services	30
Residential Group Home	42
Residential Support Housing/Individual Support	9
Day Program Employment	67
Rep Payee	82

Behavioral Health Services

Number of Persons Served	
People Care Clinic (Outpatient)	175

Developmental Services Division

Number of Programs	89
Number of Persons Served	
Residential Programs	334
Day Habilitation	486
Family Support	113
Arts-Based Vocational Programs	100
Community Based Day Programs	59
Employment Services	156
Respite	15
Rep Payee	247
Shared Living	2
Transportation	5
Ancillary Services (ABI Transitional Services and Guardianship Assessments)	71

Psychiatric Rehabilitation Division

Number of Programs	103
Number of Persons Served	
Community Based Flexible Supports (CBFS)	2690
Program for Assertive Community Treatment (PACT)	181
Transition to Independence Program (TIP)	121
Homeless Outreach Team (HOT)	277
Psychiatric Clubhouse	1403
Safe Haven	12
Recovery Learning Center (RLC)	1084
Rep Payee	849
Clinical (MMHC)	1200

Vinfen envisions a world where people with disabilities or life challenges lead full and productive lives, free from prejudice and discrimination, supported in their communities.

WORK AT VINFEN

2,703

TOTAL STAFF

GREAT BENEFITS
IN HOUSE TRAININGS
CAREER DEVELOPMENT
TUITION REMISSION
PAID TIME OFF
EMPLOYEE RECOGNITION PROGRAM



COMMITMENT TO QUALITY AND INNOVATION

- Award-winning management: Vinfen has received three prestigious national Negley Awards for Risk Management from Mental Health Corporations of America
- High level of customer satisfaction: Each year, we receive positive ratings from the people we serve, their families, and referral sources
- Vinfen is a leader in both national and statewide provider and government planning initiatives designed to improve systems of care
- Commitment to enhancing services: We engage national leaders from prominent academic centers in training and research to improve services
- Our quality of life outcomes measurement system, which tracks the improvements in recovery, functions, and health in the people we serve, has received statewide recognition and awards
- We provide specialized services to adolescents and young adults, people who speak Spanish, people struggling with substance misuse and/or homelessness, and people living with HIV/AIDS.
- We provide quality services by adopting proven and emerging evidence-based practices including Positive Behavior Support, Assertive Community Treatment, Individual Employment and Support for work, Health and Wellness programs, Integrated Illness Management and Recovery, Transition to Independence, Dialectical Behavior Therapy, Cognitive Behavioral Therapy, and many others
- Our Vinfen model, a Balanced Scorecard strategic planning and management system, has been presented at national conferences and in consultations

★ THE VINFEN ADVANTAGE ★

As one of Massachusetts' leading community health and human services organizations, Vinfen offers a number of competitive advantages, including:

- **The reputation as the provider of choice**
- **A proven ability to serve people with severe and often multiple challenges**
- **Consumer-driven care which is recovery-oriented serving a wide range of disabilities and needs**

FINANCIAL STRENGTH

\$130 MILLION

ANNUAL BUDGET



Vinfen has maintained an investment grade rating for bond debt financing by both Moody's and Standard and Poor's. Vinfen has also been recognized for its proven track record for efficiently managing business practices in order to support services.

ACCREDITED. LICENSED. CERTIFIED.

- Accredited by CARF: Vinfen was awarded its 10th consecutive three-year accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF) in 2013. This accreditation, which runs from October 2013 to October 2016, is the maximum level offered by CARF.
- Vinfen's programs for people with psychiatric conditions are licensed by the Massachusetts Department of Mental Health and approved by the Connecticut Department of Mental Health and Addiction Services. Our psychiatric rehabilitation services in Massachusetts are certified for Medicaid Rehabilitation Option billing.
- Our programs for people with intellectual and development disabilities are certified by the Massachusetts Department of Developmental Services and the Connecticut Department of Developmental Services. Our day habilitation services in Massachusetts are certified under Medicaid.
- Vinfen's People Care Clinic is licensed through the Massachusetts Department of Public Health (MDPH).
- Our HIV programs are certified under the MDPH Office of HIV/AIDS.

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