March 18, 2020

Dear Guardian/Family & Friends:

Out of an abundance of concern regarding everyone’s health and wellbeing Vinfen will be implementing the following preventive measures.

Until further notice Vinfen will be suspending all visitors into our group homes:

- unless they are known professionals coming to provide essential services or care to one or more of the residents in home,
- vendors providing emergency services or delivering supplies essential to the care of residents living in the home, and
- Vinfen staff or contracted personnel who are scheduled to provide direct supports.

All required visitors, listed above, will be screened by staff to ensure we safeguard residents and staff from unnecessary exposure to all infectious diseases.

Guardians who disagree with this policy have the right to take their family member home but may risk their family member not being allowed back into the home until it is assessed by governmental officials that social distancing, isolation and quarantines are no longer necessary. This policy will go into effect starting on March 20, 2020.

Vinfen recognizes that this policy may create anxiety with families, friends and others who care for the individuals we support and we will try our best to increase other options of communication; phone calls and video options when possible.

Vinfen takes the responsibility of safeguarding all those we support and our staff very seriously and ask for your understanding and help during these very difficult times in our society. Please refer to Vinfen’s web-page or call your manager for updates.