VINFEN STRATEGIC PLAN 2024 - 2030

Strengthening Foundations, Transforming Lives

SUSTAIN GROWTH

We will grow at 8% per year over the next 5 years.

- Maximizing opportunities for core program growth
- Achieve financial sustainability in current programs
- Continued success in competitive procurements for new programs

STRENGTHEN VINFEN SYSTEMS

We will make investments in Vinfen systems and staff to help us be responsive to current and future needs:

- More robust IT systems including a common EHR
- New staff and resources for analytics and proactive data management; and
- New supports and opportunities for our workforce.

INCREASE COMMUNITY PRESENCE

We will boldly demonstrate leadership in the community, policy environments and with private funders to maximize impact and advocate for opportunities for people served.

IMPROVE SERVICE QUALITY AND CONSISTENCY

We will support and enhance processes that systematically show our impact among people served:

- Service excellence
- Improved quality of life
- Better outcomes

DIVERSIFY SERVICES

We will continue to integrate and diversify services to care for the whole person.

- More integrated and regional systems of care with Vinfen providing services across the continuum
- Reducing fragmentation for people served